

Appendix 1 – Performance Highlights

Priority 1 – Making sure no community is left behind

Outcome 2 - Everyone can expect to live longer lives, regardless of where they live

- Life expectancy is measured on a 3 year rolling average and the latest data relating to 2008-2010 combined demonstrates **Rotherham has improved over its 2007-2009 position, especially males but still remains below the national and regional averages.** However the gap has also narrowed slightly both regionally and nationally for males.

Outcome 4 - Less people struggle to pay for heating and lighting costs

- Since the 1998 baseline, there has been an energy saving 46.03% per household.
- In Social Housing as part of a programme with CERT we have;
 - Insulated 3,000 lofts saving residents a total of £1,040,000 and 2,730,000Kg of CO₂.
 - Filled 15,042 cavities saving residents a total of £171,600 and 8,423,520Kg of CO₂.
 - Provided external cladding to 23 properties saving householders £8,855 and 43.7 T of CO₂
 - Carried out 145 external wall insulations completed saving householders £55,825 and 275.5 KG of CO₂.
- In Private Housing we have:
 - Insulated 8,397 lofts saving householders £671,760 and 1,763,370 KgCO₂.
 - Delivered 24,949 Cavity wall insulations saving householders £2,774,860 and 13,971,440 KGC0₂.
- New contractor negotiations are now in place and the programme determined to enhance energy savings in the next few months.
- The Council have taken advantage of the Government's Community Energy Saving Programme to offer households within one of the deprived super output areas the opportunity to receive energy efficiency improvements at no cost to them. This offer is being made by British Gas and is available to all tenures but predominantly private sector households. To date, approx 300 householders have signed-up to it with opportunities for the remaining 200 households to sign-up during the first phase. The scheme is to commence in February 2012. British Gas is interested in a further scheme and RMBC have identified Eastwood Village as a potential scheme consisting of approximately 700 households.

Outcome 5 - More people in poor communities are in work and training

- The Enterprising Neighbourhoods project delivered by RMBC, Rotherham Chamber and Voluntary Action Rotherham (VAR) which supports new and existing businesses with a focus on the most deprived areas is drawing to a close. **As at the end of December 158 jobs and 131 new businesses have been created (against a target of 161 new jobs and 33 new businesses).**
- The regeneration team have **agreed a two year extension to the Rotherham Youth Enterprise element of the REN project which will now close on 31 December 2014.**

Priority 2 – Ensuring quality education for all; ensuring people have opportunities to improve skills, learn, and get a job

Outcome 8 – More people come to the town centre for work, shopping and things to do and see

- Between 1st October and 31st December 2011 foot flow in the town centre is **18% more than the same time last year.**
- The vacancy rate on primary shopping streets **has exceeded its target of 14.8% (3% reduction on 17.8% baseline).**
- The total number of **shop local participants rose to 12,283 as at the end of December 2011 well above our 10,000 baseline as at 31st March 2011 and exceeding our 11,500 year end target.**

Outcome 10 - All 16-19 years olds are in employment, education or training

- The annual destination survey for Academic Age Year 12 was conducted in November 2011 and **shows improvement against the 2010 survey – NEET 3.4% (3.8% 2010), In Learning 95.4% (94.5% 2010) and Not Known 0% (0.2% 2010).**

Outcome 11 – Babies and pre school children get the best start in life

- **We have already exceeded our 4,000 target** in relation to the number of under 5's who are members of the library service. Performance currently stands at 4,351 members.
- Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy Data maintained 2010 **performance of 58% in 2011 and remains above the local target of 54.8% and the Statistical Neighbour average of 57.6%.**
- As at December 2011 a total of 19,624 children had registered with Rotherham's Imagination Library since the scheme was launched, this scheme is still showing growth – in March 2011 17,029 had registered.
- 84% of Rotherham's under-five population (13,593 children) are 'active' members of the Imagination Library. 6,028 children have now 'graduated' from the scheme. This data shows a slight decline in the percentage of active members but this is due to the rise in the under 5 population, the actual number of members is increasing.

Priority 3 - Ensuring care and protection are available for those people who need it most.

Rotherham's local account version is being positively discussed nationally and ADASS lead for Yorkshire and Humberside has indicated it is an excellent example focusing on the audience being the customer.

Outcome 13 – All children in Rotherham are safe

- **The percentage of referrals to children's social care going on to initial assessment - cumulative performance for April-December performance stands at 94.19% which equates to 3436 referrals going on to initial assessment, from a total of 3648 referrals. This is well above the 2010/11 outturn of 86.8%.**

Outcome 14 - Vulnerable people are protected from abuse

- Reduce repeat incidents of domestic abuse – Rotherham’s performance currently stands at 14% which is on target and better than the national average (20%) and our neighbouring authorities.
- The Care Quality Commission (CQC) carried out an unannounced inspection of our Learning Disability Assessment and Treatment Unit in December 2011. **We were rated “compliant”. Only 5 other councils were compliant from the 15 published CQC reports so far.**
- 100% of safeguarding alerts passed to Older People, PDSI and Learning Disability teams were allocated to a manager and acted upon with 24 hours during quarter 3.
- We continue to visit residential care provider homes jointly with Age UK and our latest five homes to be rated, resulted in 3 silver and 2 bronze awards; **none were rated below CQC minimum standards.**

Outcome 15 – People in need of support and care have more choice and control to help them live at home

- **We have increased the number of customers who have a personal budget to 4,906;** this is almost 3 out of every 4 customers that we support in the community. Last year at this time it was only 2,102.
- **The OT service has significantly improved waiting times for an assessment. The service now has no customers waiting more than 28 days.** OT backlog has reduced from 304 (July 2011) to 0 by end of December 2011.
- 97.01% of new care packages put in place during quarter 3 started within 28 days of the date of assessment.
- Services for Older People, Learning Disability, Physical and Sensory Disability are assessing almost **all** their customers within our target of 28 days (98%).

Outcome 17 – Carers get the help and support they need

- Number of carers receiving needs assessment or review and a specific carer’s service, or advice and information - **Currently performing at 32.61% compared to 21.69% at the same time last year. An additional 802 carers assessments/reviews were carried out during Quarter 3.** A new process has been put in place to ensure all carers who have previously been assessed receive a carer review within the year.
- We support carers as much as possible by providing them with information; advice or services that meet their needs. We are trying to see as many carers as possible (1,729 so far) 500 more, than this time last year.

Priority 4 – Helping create safe and healthy communities

Outcome 19 – Anti-social behaviour and crime is reduced

- Recorded anti-social behaviour when compared with 31st December 2010 shows an **8.6% reduction with 1,366 fewer victims.**

- Criminal damage incidents compared to 31st December 2010 is **down by 12.70% with 391 fewer victims** – in 2011/12 to date there have been 2,679 incidents and we are in line to exceed our 5% reduction target (3,780).
- Serious acquisitive crime – Overall compared to December 2010 there are 320 fewer cases (**a reduction of 12.30%**).

Priority 5 – Improving the environment

Outcome 24 – Rotherham is prepared for future climate change

- The pilot for the national collaborative schools climate change awareness project with a number of our schools to reduce CO2 emissions continues with the plans to launch to the remainder of schools currently under development;

Outcome 26 – Safer well maintained roads

- South Yorkshire has been successful in the first small bid round and has received confirmation from the DfT that our outline full bid could proceed to detailed full bid stage. This bid was submitted on 16 December 2011 and we will find out in Summer 2012 if the bid for £22m has been successful.

Outcome 27 – Reduced CO₂ emissions and lower levels of air pollution

- The Council are set to finalise contracts to fit PV Arrays as to 54 schools as part of a partnership project with Our Generation, the size of systems will depend on the survey results (in progress) and planned installation is due to start at the end of January aiming to be complete and fully commissioned by the end of March.

Outcome 28 – More people are recycling

- **We have significantly reduced the amount of Residual waste per household.** To date this year (366 tonnes) has been collected which is significantly better than both the control target (430 tonnes) and the same time last year (424 tonnes).
- **Our recycling rates also demonstrate improvement.** Last year we sent 41.55% of our household waste for recycling / composting. **We have already to date exceeded this with our performance of 48.97%.**

Outcome 29 – More people are cycling, walking or using public transport

- We continue to deliver traffic management and bus priority improvements to key public transport corridors and congestion hotspots. A further phase has been introduced and key routes improvements on the Rotherham Thrybergh corridor are now being progressed.
- All annual schools travel plans are considered valid and up to date and are now being developed into the improvement plans for the school zones. We are also currently working with 9 schools to deliver new cycle parking facilities.
- We have demonstrated positive engagement with businesses to provide infrastructure and training to support and promote cycling to work. In quarter 3 we have liaised with a further nine business (28 in total).

- In the Chancellors Autumn announcement SY was allocated a further £1.8m for Integrated Transport LTP improvements, reflecting the benefit to the economy of this capital investment. Whilst some additional funding has been received in SY, the potentially substantial increases in funding are still to be confirmed.